



Civica North America, INC.

Mayfield Village
6622 Wilson Mills Road
Mayfield Village, OH 44143

FAO: Angie Rich

Our Ref: LSM0176CMI
End User: Mayfield Village

September 17 2025

Notice of Annual Renewal

Please accept this letter as notice of the annual renewal charge for the period commencing, January 1 2026. Your charge of \$11,133.77, includes an increase of 4%.

You are required to review this schedule and, if applicable, submit the necessary Purchase Order quoting our reference: LSM0176CMI, to us at the below address, or preferably, email to Renewals@civicaus.com

Your invoice will be issued 45 days prior to Jan 01 2026.

Should you have any queries, please do not hesitate to contact a member of the maintenance management team via email at Renewals@civicaus.com, to ensure any issues can be resolved prior to the invoice being issued.

Alternatively, you may wish to channel your enquiry through your account/customer service manager.

We would like to take the opportunity to thank you for your continued support.

Yours sincerely,

Civica US Revenues Team
Renewals@civicaus.com



Civica North America, INC.

Mayfield Village

LGVNA - Local Government

2026 License, Support & Maintenance

Period: January 1 2026 to December 31 2026

LSM0176CMI

End User: Mayfield Village

| Licence, Support and Maintenance Description | Net (\$) |
|---|------------------|
| 97-Authority Finance | 6,363.65 |
| 98-Authority Payroll | 4,427.45 |
| 17-Secure VPN Connection | 342.67 |
| | |
| Total Annual Net Charge for 2026 - 2026 | 11,133.77 |