Mayfield Village Citizens Advisory Committee Meeting Minutes November 28, 2022

The Citizens Advisory Committee met on Monday, November 28, 2022 at 7:00 p.m. at the Mayfield Village Civic Center.

<u>Present:</u> Bob Haycox (Chair) Mary Salomon

Lorry Nadeau Rosemarie Fabrizio

Marilyn LaRiche-Goldstein Peter Gall

Sara Calo

Absent: Mary Singer Mark Granakis

Loretta Williams Joanna McNally Katie Parker Sandy Batcheller

Also Present: George Williams, Council Representative

Jennifer Jurcisek, Council Representative Stephen Schutt, Council Representative

Brenda Bodnar, Mayor

Allen Meyers, Council Member

Patty Ferris, Resident

Diane Wolgamuth, Director of Administration

Approval of Minutes

Mr. Haycox opened the meeting and asked the Committee if there were any changes to the meeting minutes from October 24, 2022, previously provided for review. There were none and the minutes were approved.

<u>Civic Ready – Emergency Notification System</u>

Mr. Haycox thanked Police Chief Paul Matias for attending the meeting to talk about the Village's new emergency notification system. Chief Matias advised that the Civic Ready platform was launched a few weeks ago. The prior system, Your911, had many features, however, the Police Department continued to have problems issuing mass notifications. "Messages would not go out completely—some phone messages, some texts, but not all. And sometimes it took 20 to 40 minutes." Chief Matias stated that he felt increased reliability was important. He and Toni Wilson, the Dispatch Supervisor, spent the past year looking at options and believe that Civic Ready will be most reliable option for Mayfield Village.

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Chief Matias stated that, in his view, there are two types of alerts—Emergency Alerts where the resident needs to do something or take some kind of action, like take shelter. The second kind of alert is more routine—announcements about something that could be disruptive, like a water main break or road closures.

Chief Matias described how residents can sign up for Civic Ready. He advised that if you were already entered in the Your911 system, you are already enrolled in Civic Ready, however, there is a separate link for residents to go in to choose how they want to receive information—through their cell number, home number, work number, etc. The system will ask for your address and language preferences, and will automatically select emergency alerts and routine notifications. Residents will then be able to select additional types of information they would like to receive. Chief Matias added that the system will allow the Village to reach select groups of residents, Council or employees, as needed.

Mrs. Calso asked if there is an option to modify or unsubscribe. Mr. Gall replied that he was looking at the system on his phone and there is an unsubscribe button.

Mr. Meyers asked, "If people still have the Your911 app and try to use it, will it roll over to 911?" Chief Matias advised that it will not. It is still active right now, but won't be much longer—only until January. Chief Matias described that the County's 911 system has been upgraded and the delay with cell phone calls going first to the County is no longer an issue. A caller's location is now immediately identified.

Chief Matias described that there are other apps and technology available to replace the features carried by Your911. Mr. Haycox asked, "Should people should call 911 from their cell phone or call the station directly?" Chief Matias responded that they should call 911 and, if for some reason they can't get through, they can call the station.

Chief Matias concluded his presentation, stating that the main reason for making the change to Civic Ready was for more reliability and more options for notifications.

Mr. Gall asked if this is how residents would be advised of a tornado. Chief advised that probably the County would notify as well.

Mrs. LaRiche-Goldstein asked if Civic Ready was purchased or custom-made for the Village. Chief Matias responded that it was purchased but was customized and designed how we want it to work. He added that, so far, the Department has had good success with residents signing up, with over 900 so far. Information was included in the *Voice of the Village* and a separate mailing was done. Chief Matias asked that members encourage their neighbors to sign up. "If there are problems with signing up, call dispatch and they will help." Mr. Haycox thanked Chief Matias for the information.

Issues 64 & 65

Mr. Haycox introduced Mayor Bodnar. Mayor Bodnar stated that she came to the meeting to thank everyone for getting behind Issues 64 and 65. She stated, "When I was on CAC, I wondered if our voices had impact. I am here to say that when this group gets behind an issue, people listen. I will appreciate being able to split my time more effectively and I think this is good for the future of the Village."

Mr. Haycox stated that he was pleased that both issues passed and feels the increases are well-deserved. Mr. Haycox read a statement that he had received from Jean Triner. "On behalf of the Citizen's for Quality Government (CQG), please extend our appreciation to the CAC for their important contributions in getting Issue #64 and #65 on the ballot

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and passed! We appreciated CAC's input on the FACT SHEET and CAC member's help in distributing it, particularly the assistance of Joanna, Rosemarie, Marilyn, Terrie and you. We firmly believe that Mayfield Village will benefit greatly from having fair compensation to ensure we have highly qualified candidates run for the office of Mayor and Council. Thanks again and have a very happy holiday season!"

Council Report

Mr. Williams advised that at the last Council meeting, Chief Matias made a request to purchase new cameras. He asked the Chief to provide more information. Chief Matias explained that, several years ago, new body cameras were purchased from a company called AXON. "They work great and are very reliable. Our current dash cameras are old and obsolete. It is time for new ones and using the same brand allows them to integrate together. It is great technology and will allow live streaming to see what is going on at the scene. It also includes a license plate reader feature. These improved features will greatly help the officers. Council approved a 5-year contract for five cameras for \$62,000. Data storage is the biggest expense. The cost covers all tech issues, installation, and a complete refresh after five years."

Mrs. LaRiche-Goldstein asked about current laws for license plates and asked how many body cameras the department has. Chief Matias responded that front plates are no longer required, but the rear plate must be readable. "We have 25 body cams—one for each officer."

Mr. Gall asked when the Flock cameras will be active. Chief Matias advised that two are active now—both eastbound, on Wilson Mills and Highland Road. Two more are coming. Mrs. LaRiche-Goldstein asked if those cameras record. Chief explained that they take photos, which are maintained for 30 days. Police are advised if there is an alert on the car, but no actual data is provided.

Mrs. Jurcisek advised that Council is voting to allow two alternates to serve on the Board of Zoning Appeals to help stop any delay of projects when Board members cannot attend meetings. She added that there was a very nice turnout at the Veteran's Day ceremony.

Mr. Williams continued his report, as follows:

- The Village had been moving forward with a pilot program and had received a grant from RTA for a bus that
 would loop through the Village and Highland Heights to provide last-mile service to work from the existing bus
 routes. Unfortunately, based on people continuing to work from home, the Village turned down the grant and is
 not going to proceed with the project right now.
- Council has been discussing rules for public comment at Council meetings to provide some structure so that people know what to expect. Many times, people come to a meeting to comment and expect to get answers to their questions or comments. Public comment is not intended to be a conversation. It is an opportunity to say something to Council and is limited to five minutes.

Mr. Schutt added that open portion is to make your voices heard. "It is not a Q&A or a debate. It is meant for making a statement." Mrs. Jurcisek advised that speakers must provide their name and address. She added that although comments could be limited to agenda items only, Council does not think the comments should be limited that way. Mr. Haycox suggested giving speakers a handout. Mr. Williams responded that the Law Director suggested placing

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information on the podium. Mr. Schutt added that if a larger audience comes to a meeting, he may state the rules right out of the gate. Mrs. LaRiche-Goldstein commented that putting information on the podium might be too late as speakers may not read it or be able to adjust that quickly. Mr. Haycox asked if the comments could be limited to two minutes. Mr. Schutt stated that if the comments are repetitive, he will try to stop them. Mrs. Calo commented, "That's where the guy with the gavel comes in."

Mr. Gall asked if there is a way for people to get their questions answered. "People don't know how to get action on an item." He suggested having a form online to address this issue. Mr. Haycox agreed that was a great idea and the form could be passed on to Departments and people could be told that Departments will get back to them. Mr. Gall also suggested that speakers be asked to fill out forms ahead of time.

Mr. Williams continued with his report:

- He advised that the Village has a Payroll/Accounts Receivable position open.
- He appreciated the feedback on Issues 64 and 65 and asked the Committee members to think about what issues they would like to discuss next year. Mr. Haycox suggested members email Ms. Wolgamuth with any suggestions.

Other Matters

Ms. Wolgamuth reminded the Committee about the upcoming holiday events, all of which were included in the recent *Voice of the Village*.

Ms. Wolgamuth advised that all members of CAC need to be reappointed for next year. There are currently several vacancies on the Committee. Patty Ferris, in attendance this evening, is being appointed by Mayor Bodnar as a new member.

Mrs. LaRiche-Goldstein advised that the Village took out the planter at the entrance to Aintree Park and it looks much better. She asked if there were any new businesses on Beta Drive. Mr. Schutt advised that Preformed Line purchased the Progressive building but he doesn't know of any other moves right now.

Mr. Williams reminded the committee that the Beta rezoning was recently passed to provide flexibility and the opportunity to expand.

There being no further business, the meeting was adjourned at 8:05 p.m.

Respectfully submitted,

Diane Wolgamuth
Director of Administration